CHRISTOPHER VERDIN

IT & Cloud Infrastructure Executive | Fractional CIO | Network & Security Leader

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PROFESSIONAL SUMMARY

Technology leader with 20+ years spanning healthcare IT, cloud and network modernization, cybersecurity, enterprise service delivery, and executive technology planning. Directed multi-site IT for 175 healthcare professionals, managed $800K in infrastructure projects, and led cloud migrations, disaster recovery, service teams, and AI-assisted operational improvements.

CORE CAPABILITIES

IT Leadership | Azure & Microsoft 365 | Cloud & Hybrid Infrastructure | Networking, Routing & Switching | Cybersecurity & Risk Management | Disaster Recovery | VMware | Healthcare IT & HIPAA | Vendor & Budget Management | AI Workflows | Service Operations | IT Mergers & Integrations

PROFESSIONAL EXPERIENCE

Fractional Chief Information Officer (CIO)

Encompass MSP | Newnan, GA | Feb 2023 - Present

- Set client technology roadmaps and advised executives on modernization investments based on business priorities, compliance, and cost.
- Designed Azure and hybrid infrastructure strategies, reducing client infrastructure costs by up to 25%.
- Implemented disaster recovery and business continuity solutions for 10+ clients, reducing recovery objectives from days to hours.
- Led Microsoft 365, Azure, network security, backup, and core systems modernization.
- Designed a 30-day AI onboarding pilot for three clients using Microsoft Copilot, a private Azure OpenAI endpoint for sanitized exports, and a custom GPT for helpdesk and executive reporting.
- Reduced audit and documentation time from approximately 7 hours to 1.5 hours per client; accelerated security roadmaps from week three to week one.

Network Director

Granade Technology Solutions | Opelika, AL | Oct 2022 - Feb 2023

- Directed network infrastructure strategy, security, and service delivery.
- Led modernization of Azure, Microsoft 365, networking, and virtualization for improved reliability.
- Partnered with executive leadership on long-term infrastructure investments.

Director of Network Services

Decision Digital | Atlanta, GA | Dec 2019 - Sep 2022

- Led six engineers and one coordinator; improved team efficiency by 35% through service process improvements.
- Led migration of on-premises infrastructure to Microsoft Azure, reducing capital expenditures by 40%.
- Led merger-related IT integration, Microsoft tenant consolidation, and migration of IIS and SQL workloads to Azure with security controls.
- Implemented ConnectWise workflows, reducing ticket resolution times by 25% and achieving 98% SLA compliance.
- Standardized managed services tools and pricing, improving service margins by 20%.

IT Director

Piedmont Cancer Institute | Atlanta, GA | Jun 2016 - May 2019

- Directed IT across six oncology sites supporting approximately 175 healthcare professionals in a HIPAA-aligned environment.
- Led Varian and Flatiron EMR migrations without disruption to clinical operations; coordinated phased cutovers with clinical leaders.
- Managed seven infrastructure projects totaling $800,000, delivered on time and under budget.
- Led VMware rollout, cutting hardware costs by 50%, and validated migrations before production cutovers.
- Deployed ShoreTel VoIP across all six locations, reducing telecommunications costs by 35%.

Senior Technician

NTI Networks | Roswell, GA | Apr 2002 - Jun 2016

- Managed technology operations across multiple healthcare clients and maintained 99.9% availability for critical systems.
- Led EMR implementations that transitioned practices from paper charts to electronic clinical workflows.
- Designed secure networks and systems to improve operational efficiency and compliance readiness.

EDUCATION

Bachelor of Science in Information Technology | Western Illinois University | 2003

Information Technology Studies | Black Hawk College, Moline, IL | 1999 - 2001

ADDITIONAL CONFIRMED TECHNICAL EXPERIENCE

Hands-on professional administration/configuration: Cisco, Ubiquiti, MikroTik, Fortinet, pfSense, enterprise switches, VLANs, and VPNs. Technology project work includes scripting, application development, Azure OpenAI, GitHub workflows, and network diagnostics. Select only relevant, defensible skills for each application.