Christopher Verdin

Healthcare Technology Executive | Clinical Applications, Infrastructure, Cloud & Digital Transformation

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Executive Summary

Healthcare technology executive with 20+ years of experience leading clinical applications, EMR, infrastructure and cloud initiatives. Directed IT for a six-location cancer care practice supporting 175 healthcare professionals in a HIPAA-aligned environment, led zero-disruption Varian and Flatiron EMR migrations, and delivered seven infrastructure projects worth $800,000 on time and under budget. Today advises organizations as a Fractional CIO on cloud strategy, cybersecurity, business continuity and AI-enabled operations. Trusted partner to executive teams in aligning technology investment with clinical and operational goals.

Core Competencies

- **Healthcare Technology Strategy:** IT strategy and governance, technology roadmaps, executive advisory, Fractional CIO leadership
- **Clinical Applications & EMR:** Varian and Flatiron EMR migrations, paper-to-electronic EMR implementations, multi-location clinical operations
- **Infrastructure & Cloud Modernization:** Microsoft Azure, Microsoft 365, VMware virtualization, enterprise architecture, business continuity and disaster recovery
- **Digital Health & AI:** AI strategy and workflow automation, OpenAI GPT, Microsoft Copilot, Azure OpenAI
- **Cybersecurity & Governance:** HIPAA-aligned operations, cybersecurity and risk management, security-control implementation
- **Integration & Growth:** Mergers, tenant consolidations, application and platform migrations
- **Financial & Vendor Management:** Technology budgets, capital cost reduction, vendor management, business cases

- **Leadership:** Led and mentored engineering teams, process optimization, executive stakeholder communication

Selected Achievements

- Led **zero-disruption migrations** of mission-critical Varian and Flatiron EMR platforms.
- Directed IT operations across **6 locations supporting 175 healthcare professionals** in a HIPAA-aligned environment.
- Delivered **7 infrastructure projects valued at $800,000**, all on time and under budget.
- Reduced costs through modernization: **50% lower hardware costs** (VMware virtualization), **35% lower telecom costs** (ShoreTel VOIP), **40% lower capital expenditures** (Azure migration).
- Cut recovery-time objectives **from days to hours** for 10+ clients through disaster-recovery and business-continuity solutions.
- Executed company mergers and Microsoft tenant consolidations, and reduced client infrastructure costs by up to **25%** with cloud and hybrid-infrastructure strategies.

Professional Experience

Fractional Chief Information Officer (CIO) | Cloud & AI Strategy — Feb 2023–Present

Encompass MSP · Newnan, GA

- Set technology strategy and roadmaps aligned with client growth, compliance, operational priorities and cost control, advising executive leadership on modernization and investment.
- Architected cloud migration and hybrid-infrastructure strategies that reduced client infrastructure costs by up to 25% while improving performance, resilience and security.
- Implemented disaster-recovery and business-continuity solutions for 10+ clients, reducing recovery-time objectives from days to hours.
- Led Microsoft 365, Azure, networking, security, backup and systems-modernization initiatives for small and midsize organizations.
- Integrated OpenAI GPT, Microsoft Copilot and Azure OpenAI concepts into business and MSP workflows to reduce manual effort and improve productivity.

Network Director — Oct 2022–Feb 2023

Granade Technology Solutions · Opelika, AL

- Directed network infrastructure strategy, security and service-delivery initiatives supporting organizational growth.
- Led infrastructure modernization focused on resilience, cybersecurity and service reliability, strengthening Microsoft Azure, Microsoft 365, networking and virtualization environments for operational stability and scalability.
- Partnered with executive leadership to align technology investments with long-term business priorities.

Director of Network Services — Dec 2019–Sep 2022

Decision Digital · Atlanta, GA

- Spearheaded migration from on-premises infrastructure to Microsoft Azure, reducing capital expenditures by 40%.
- Executed company mergers, Microsoft tenant consolidations, IIS/SQL migrations to Azure and security-control implementations.
- Led and mentored six engineers and one coordinator, improving team efficiency by 35% through process optimization and clearer service ownership.
- Implemented ConnectWise workflows, reducing ticket-resolution time by 25% and improving SLA compliance to 98%.
- Established a standardized MSP technology stack and pricing structure that increased service margins by 20%.

IT Director — Jun 2016–May 2019

Piedmont Cancer Institute · Atlanta, GA

- Directed IT operations across six locations supporting 175 healthcare professionals in a HIPAA-aligned environment.
- Led zero-disruption migrations of mission-critical Varian and Flatiron EMR platforms.
- Delivered seven major infrastructure projects valued at $800,000, all completed on time and under budget.
- Transformed a physical-server environment through VMware virtualization, reducing hardware costs by 50%.
- Implemented ShoreTel VOIP across all locations, reducing telecommunications costs by 35%.

Senior Technician — Apr 2002–Jun 2016

NTI Networks · Roswell, GA

- Managed IT operations for multiple healthcare clients and maintained 99.9% availability for critical systems.
- Led EMR implementations that transitioned medical practices from paper workflows to electronic records.
- Designed secure network and systems solutions that improved operational efficiency and compliance readiness.

Education

Bachelor of Science in Information Technology — Black Hawk Technical College · Moline, Illinois · 1999–2003

References available upon request.